Centrify for SaaS: plenty of happiness to go around… for users and IT organizations

Centrify for SaaS eliminates password sprawl with single sign-on ("SSO") for SaaS apps — and Zero Sign-On ("ZSO") for mobile apps — while giving enterprises centralized control over access to ever-increasing numbers of SaaS applications. Centrify for SaaS is a cloud-based service that will make users happy with single sign-on and personalized self-service and make IT even happier with its ease of deployment and seamless integration to Microsoft Active Directory.

Features that make users happy

One simple login for users.

Centrify for SaaS delivers single sign-on for all your users’ SaaS applications and super easy self-service. Users just sign-on once with their Active Directory password and then have single sign-on access across all their authorized resources via a browser and on their mobile devices. And through their personalized MyCentrify portal users can get self-service access to:

Apps: Self-service SSO
- One-click access to hundreds of SaaS apps leveraging SAML and other authentication standards as well as support for thousands of web apps that only support username/password
- Select additional SaaS and web apps from an enterprise application catalog

Devices: Self-service for mobile device management
- View location and device status as well as perform device lock or wipe if user’s device is lost or stolen
- Self-service mobile app deployment from enterprise app catalog

Account: Self-service to their Active Directory account
- See all and edit select AD account attributes
- Self-service AD account unlock and password reset

Activity: Self-service user activity monitoring
- Reports activity details that is good for spotting suspicious events

In addition, users accessing their MyCentrify portal from the corporate network can silently authenticate — no password entry required — to the MyCentrify portal via support for Integrated Windows Authentication. Users accessing applications from their iOS or Android device that is enrolled in the Centrify Cloud Service can also get ‘Zero Sign-On’ for seamless access upon unlocking their device.
Features that make IT even happier

One unified identity infrastructure for IT.
Centrify's easy-to-deploy cloud-based service and seamless integration into Active Directory means IT does not need to sacrifice control of corporate identities and can leverage existing technology, skillsets and processes already in place for Active Directory. And unlike other products no intrusive firewall changes, changes to Active Directory or appliances in your DMZ are required — your corporate identity information remains under your control in Active Directory — and never replicated and duplicated in the cloud.

Centrify for SaaS centralizes visibility and role-based access to all your SaaS applications making it easy to de-provision user access and regain centralized control of resources through the rich management and reporting features of the Centrify Cloud Manager including:

App Management
- Centrally manage app integration and access
- Define and manage user access roles and rights

Role Management
- Define and manage roles for administration rights and application access
- Assign Active Directory users or groups to roles for easy day-to-day management using native AD tools

User Management
- Role based access control to centrally managed applications
- Basic Active Directory account management (lock, disable, update, etc.)

Dashboards and Reporting
- App, user and device dashboards for at-a-glance view of health and activity
- Access activity and analysis reporting (e.g. top users, most popular apps, unused access rights and more)

Cloud Management
- Centrally configure security and access policies
- Configure and manage cloud proxy services

How Centrify for SaaS Works — Happiness explained
Centrify takes a unique approach to SaaS security and single sign-on by enabling you to use Microsoft Active Directory to centrally manage policies for user access and authentication to SaaS applications without replicating your Active Directory in the cloud.

Centrify for SaaS consists of the following components:

MyCentrify portal is an Active Directory-integrated and cloud-delivered user portal that includes:
- **MyApps** one-click interface for SaaS single sign-on
- **MyDevices** self-service for passcode reset, device lock and remote and device location mapping
- **MyProfile** self-service updates to selected Active Directory user attributes, account unlock and password reset
- **MyActivity** stream details activity that can help users self-report suspicious activities on their account

Centrify Cloud Service is a multi-tenanted service that provides secure communication from your on-premise Active Directory to your SaaS applications accessed from the MyCentrify user portal. The cloud service facilitates secure single sign-on and controls access to your SaaS applications through a security token service, which authenticates users to the portal with Kerberos, SAML, or an Active Directory username/password; then automates logins through a one-click interface when users select from their list of authorized SaaS applications.
Centrify Cloud Manager is an administrator interface into the Centrify Cloud Service that provides a single pane of glass to administer SaaS app access and SSO, mobile devices, user profiles and provides centralized reporting, monitoring and analysis of all SaaS and mobile activity. Not only does this improve security and compliance in your organization through improved visibility, but also reduces administrative complexity by reducing the number of point solutions with different monitoring and reporting interfaces and complex integrations.

Centrify Cloud Proxy seamlessly leverages and extends Active Directory to your SaaS applications and mobile devices via Centrify Cloud Services. The proxy is a simple Windows service that runs behind your firewall providing real-time authentication, policy and access to user profiles without synchronizing data to the cloud.

Centrify for SaaS benefits — The happiness dividend

Enhanced user productivity: Users get a single destination and one-click access to all of their SaaS applications. This ends users’ frustration with password sprawl, eliminating downtime waiting for helpdesk fixes and significantly enhancing user adoption, satisfaction and productivity.

Reduced helpdesk burden: According to the IDC as many as 40% of helpdesk calls are password resets or account unlock. This results in unneeded expense for helpdesk personnel. Centrify for SaaS returns this value and quickly pays for itself in improved productivity — resulting in up to 95% reduction in SaaS account or password reset calls.

Improved security: With Centrify for SaaS users no longer require sticky notes or spreadsheets to track their passwords or create weak, easy-to-remember passwords that don’t meet corporate password policies. Additionally, IT can quickly remove users’ access to all SaaS applications by simply disabling their Active Directory account — a common best practice when an employee leaves the company.

IT gains visibility and control: Every SaaS application in use by an organization is a silo of identity and access control that presents significant challenges. By controlling access to SaaS applications through Centrify for SaaS and centrally authenticating users with their Active Directory identity, you gain valuable insight into which applications users actually access allowing business owners to manage SaaS costs and IT to align access to individuals that really need it.

Reduced compliance costs: With easy and thorough reporting on who in your organization has access to which SaaS applications, and what they did with that access privilege, you can more quickly show compliance with regulations and industry best practices — freeing up expensive IT resources to deliver on projects that are important to the success of your organization.

“Plug-and-Play” by leveraging existing investments: By providing the industry’s tightest integration of SaaS applications with Active Directory, you can cost effectively deliver SaaS single sign-on and security without adding costly new infrastructure and staff since you are using existing skillsets and processes already familiar with Active Directory. And IT can even integrate Centrify’s SaaS SSO capabilities as part of their organization’s custom portal or make SSO available to end users as browser bookmarks or desktop shortcuts.

About Centrify

Centrify is the leading provider of security and compliance solutions that centrally control, secure and audit cross-platform systems and applications using Active Directory.

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